



No Show / Cancellation Policy for Operating Room Procedures

A patient shall be considered a “No Show” when the patient fails to appear for his/her appointment. A 15-minute grace period will be given. This allows us to schedule other patients that may be waiting for appointments.

- If you are considered a No Show, you will be given a warning after the first occurrence. If there is a second occurrence, you will be billed a No Show fee of \$150. A third occurrence will likely warrant a discharge from our practice within a 12 month period.
- If the need arises to cancel an appointment, you must notify our office within **48 hours** of your scheduled appointment (or present our office with a physician’s note), otherwise, you will be considered a no show and will likely be billed a **cancellation fee of \$150 for your Operating Room procedure**. This must be paid prior to or at the time of your next scheduled appointment in addition to any copays your insurance may require.

We thank you for your patronage. Please sign below acknowledging your understanding, acceptance and receipt of this policy.

I have read the Operating Room No Show / Cancellation Policy and understand it. If I have any questions regarding this policy, I will ask a staff member of Pinnacle Interventional Pain & Spine Consultants.

Signature of Patient

Date

Print Name of Patient